



**Hannah Erhard**, working at Concept Care Solutions, a leading health care provider in the UK:

"On my first day I was working together with my supervisor Kam in the recruitment department. The first question he asked me was: "How are your telephoning skills?" I was kind of daunted by this question as that's the only thing I was not looking forward to do. Anyway, the good thing is I didn't have to call anyone that day, the bad thing is I'll have to do it tomorrow. But I guess I'll gain more confidence in making phone calls after a while. The rest of the day, I looked through CVs and filtered the people with work experience in NHS hospitals and who also live near London. I enjoyed my first day, as my colleagues are really nice and the atmosphere is pretty relaxed."

